

Concord Arts Market Safe Operation Plan July 2020

Our goal with this safe operation plan is to provide a safe shopping experience for both vendors and customers.

Signage:

- Signage at each entrance to inform all vendors and customers informing them of the following protocols:
 - Do not enter the market if they have a cough or fever;
 - Maintain a minimum six-foot distance from one another;
 - Sneeze and cough into a cloth or tissue or, if not available, into one's elbow;
 - Do not shake hands or engage in any unnecessary physical contact;
 - Only touch items you wish to purchase;
 - Be kind and respectful during this unusual time.

Measures to Protect Vendor Health:

- Vendors who are feeling sick are expected to stay home
- Anyone appearing to be ill at the start of the market or become sick during the day shall be sent home immediately
- Anyone who tests positive for COVID-19 is encouraged to self-quarantine for 14 days or until they are 3 days symptom-free without the use of NSAIDs (ibuprofen, Tylenol, etc.)
- If vendors live with someone showing symptoms of acute respiratory illness, such as fever at or above 100.4°F, coughing, and shortness of breath, or who has tested positive for COVID-19, they must stay at home and not return until they are 3 days symptom-free without the use of NSAIDs (ibuprofen, Tylenol, etc.).
- Every vendor will be required to wear a mask and provide hand sanitizer at their booth
- Hand sanitizer should be used by the vendor after every cash/check/non-contactless transaction
- All booths will be spaced at least 6' apart
- The hours of the arts market will be shortened to 9am-1pm to limit the need for restroom and lunch breaks

Measures to Prevent Crowds from Gathering:

- Musicians will not be permitted to perform
- Interactive art-making activities will not be permitted
- Foot traffic throughout Bicentennial Square will be monitored to ensure social distancing protocols can be maintained
- Online orders with market pickup will be encouraged to limit the amount of time spent at each booth by customers

Measures to Keep People At Least Six Feet Apart:

- Booths will be spaced at least 6' apart
- The ground will be marked (with tape or chalk) 6' away from each booth, as well as 6' apart in customer lines
- All vendors will be instructed to maintain at least 6' distance from customers and from each other (including stepping back if a customer enters their booth); vendors may momentarily come closer when necessary to accept payment, deliver goods or services, or as otherwise necessary
- Signs will be placed at the entrance of the market reminding people to be at least 6' apart, including when in line

Measures to Prevent Unnecessary Contact:

- Cashless and contactless transactions will be encouraged
- Online orders with market pickup will be encouraged to limit the amount of time spent at each booth by customers
- Reusable tote bags will be allowed; however, vendors are not to handle customers' reusable bags
- Customers will be encouraged to only touch items they plan to purchase (with signage at the entrance of the market and at vendor booths)

Measures to Increase Sanitization:

- Vendors shall use disinfecting spray on hard surfaces (tables) in between each customer; cloth tablecloths will be discouraged
- Payment systems will be sanitized between customers
- Hand sanitizer will be available at each booth
- Handing out of business cards will be discouraged (vendors will be encouraged to have a sign with their business info on it that customers can take a photograph)

You may contact the following person with any questions or comments about this protocol:

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